



March 23, 2020

To our customers,

Sydor Optics has been designated as an “essential business”, pursuant to the New York State Executive order 202.6. We supply components to our customers who are building equipment for the biotechnology industry. Our customers manufacture systems for DNA sequencing and PCR equipment which is used to study the virus, it's mutations and possible vaccines. As per this designation we will remain open with staff on-site to continue production.

We are working closely with our customers to understand their urgent requirements. Our Team is dedicated to continuously delivering your orders on time, at the quality you deserve and expect from us. **As of today, we have no immediate plans to alter our daily operations and are still set up to deliver your orders to our commitment dates.** Given the highly volatile and ever-changing events, we are discussing daily contingency plans based on information we receive from the CDC and local/state governments. Our leadership team is focused on the safety and well-being of our employees, customers, and suppliers.

We will continue to monitor the situation and inform you of any changes to our operations as things progress. Our sales team will be in contact with you if current plans for delivery change. We appreciate your patience and support during this time as we are all working through this together and need to help each other get through this challenging time.

With Best Regards,

Michael Ognenovski  
President